

CONDITIONS OF HIRE FOR PLAS DRYGARN COTTAGES 2023/4

ARRIVAL & DEPARTURE. Your arrival will be welcomed from 4pm on the first day, normally a Saturday unless otherwise arranged. Departure is required by 10am on the final day to allow time to prepare for the next guests at 4pm

PAYMENT. The deposit paid is non-refundable, once received you are liable for the full rental. The balance is required 6 weeks prior to the start of the booked week. Pet supplements also required with the balance. See below.

CANCELLATION. You will have to pay the applicable cancellation charges up to the maximum shown below:-

Any cancellations made from time of booking up to 6 weeks before arrival, the deposit paid will be non-refundable. Any cancellations made from 6 weeks before arrival up to the holiday start date, will be charged at 100% of the total cost. If the reason for your cancellation is covered under the terms of your holiday insurance policy, you may be able to reclaim these charges.

NUMBER IN PARTY. The total number in the party must not exceed the capacity of each cottage as specified on the website/advert which is Ty Gwyrdd 5/6 +cot Ty Coch 7 +Cot. Beds will be made up according to numbers agreed by ourselves at the time of booking. **We do not permit extra visitors to arrive & sleep on sofa, floors or in tents.** This is for insurance reasons & your enjoyment of the cottage space.

LIABILITY. The owner makes every reasonable effort to reduce the safety hazards inside & outside of the property. However, it is the hirer's responsibility to note any possible hazards on arrival as the usage of the cottage, shed & its own fenced garden is entirely at the hirer's own risk. Your vehicles & contents are left at your own risk, although it is generally very safe here. **Please do not wander from the public footpaths as the surrounding land is not all owned by us.**

CLEANING & DAMAGES. Guests are fully responsible for the cottage & liable for any damage to the property or its contents, **all reservations are accepted on condition that the premises are left clean & tidy & that breakages or damage will be paid for by the hirer.** The hirer is also responsible for any additional cleaning costs incurred. Please report any loss, breakage or damage so that it can be corrected prior to the next guest's arrival later that day.

LINEN & TOWELS. Sufficient bed linen, towels, bath mats, tea towels & oven gloves will be provided free of charge & amount depending on occupancy & length of stay. Any stained, discoloured or damaged items will need to be replaced & therefore paid for by the hirer. **Please advise us if this should occur as immediate action may prevent bad staining.** If you'd like to strip the beds the beds before leaving this is always welcomed. The towels provided are purely for use in the cottage & not for the beach.

HEATING, HOT WATER & ELECTRICITY. There is no extra charge for any of these but please be economical with use of the tumble dryer as there is an outdoor washing line & indoor racks. The control panel for the central heating on/off times are pre set for the time of year you are visiting.

PETS. 2 well behaved dogs are permitted at each cottage at a charge of **£20 per dog per week, payable in the balance.** You will need to bring **your own dog towels, cage, basket or blanket as under no circumstances will the pets be allowed in carpeted areas, on beds or on soft furnishing. They must stay downstairs & out of the ground floor bedrooms please.** Please remember that people without dogs also wish to rent this cottage! Dogs must be kept on leads when **outside** of the property/garden. The garden areas are securely fenced. Please clear up any fouling immediately, bins provided in the shed/garage for this. **It is not permitted to leave dogs unattended in the cottage at any time.** We have peacocks, pheasants & hens which roam around the smallholding also other dogs on leads on the public footpath so please be aware of this & decide if your dog will cope with it.

SMOKING. Smoking inside or even partly inside the cottage is strictly forbidden. The hirer is welcome to smoke outside of the cottage ie on the patio, please dispose of ash/stubs in the dustbins. Thank you in co-operation in this matter.

COMPLAINTS. We will make every reasonable effort to ensure that you have an enjoyable holiday. If, however you have cause for complaint, please notify us immediately so we may discuss & resolve the problem as soon as possible.

THANK-YOU & ENJOY YOUR STAY!

